



HOME WIRELESS CONTRACT:

Equipment: The installation fee covers installation of parts and computer setup only. Antennae, antenna cabling, and radio equipment is provided by Max Internet for your use only as long as you remain an active user. They remain the property of Max Internet, and there is a minimum \$10 per month rental charge on the equipment ¹. Multiple computer configurations may require the use of a router that you may purchase or lease from Max Internet.

Terms of Connectivity Purchase: Max Internet requires 'first & last month' fees in advance. User may choose to regular rotating fees monthly, quarterly or yearly. Cancellation of the contract may be done with one month's notice (first few days of the month) at which time the 'last month' will not be charged. On the last day of that month Max Internet will arrange to come to your site and remove our equipment.

Service Interruptions: Any interruption of service by Max Internet in excess of 48 hrs will be credited at the time of the next renewal. Customer interruptions, i.e. holiday or temporary suspension of use by the customer require advance notice to Max Internet or regular fees will apply. Non-arranged customer caused interruptions (i.e. you decide not to use your wireless connection temporarily) will result in a \$10 per month equipment rental charge and non-payment may result in forfeit of the 'last month' deposit and removal of Max Internet's equipment after 31 days.

Maintenance: Max Internet will maintain and service your radio, antenna cabling and antennae as well as leased routers free of charge. Initial computer configuration will be done as part of your installation, and you will be provided with software, IP, DNS and Gateway numbers and instructions at time of setup. Software is also available free of charge for download. Installation and setup on additional computers, replacement computers, network configurations, or re-installation of software is not included.

Traffic: Max Internet reserves the right to implement additional traffic charges after 1 Gigabyte monthly upon written notice to the customer.

Servers: Wireless installations where equipment will be used as a server will be charged an additional traffic charge after 1 Gigabyte monthly at the negotiated rate:

Monthly Server Gig Charge: \$ _____

Backup Dial Access: if customer is converting from Max dialup to wireless access, up to 15 hours per month of dialup can be added for \$29.00 per year. New users can purchase same for \$49.00 per year.

I have read and understand this agreement, and agree to the terms within:

CUSTOMER: _____ (signature)

RADIO TYPE & SERIAL# _____

INSTALLATION DATE: _____

Attach a dialup contract with username-identity-mailing address & phone number if this is not an existing customer.

¹ If you have Max wireless equipment at your premises you will be charged a monthly fee of at least \$10 until you return that equipment. If the regular monthly fee is current, the equipment rental charge is waived. That is: you are signing a lease contract and if you 'decide not to use' your wireless, or your computer is not working, you have agreed to pay a monthly fee for network access regardless. If you cancel your account you will be charged \$10 a month equipment rent until you return the equipment and the full access rate if you actually use it.