



## MARCH 2002 NEWSLETTER

**NEW COMPANY - WELCOME NEW USERS:** If you've not already heard, the news this month is that T2 Data Solutions and Cnetdirect/Computech have merged to form Max Internet Technologies. This move assures a stable future for Internet users in Fort Saint James. The combining of resources means everyone working to a common goal and a pooling of resources that customers can access all in one place.

**WHAT DOES IT MEAN FOR ME?** For former T2 users, you will have a familiar look to your newsletters and web pages and no changes will be needed to your computer. For former cnet customers, you will only have to change your dialup number (to 996-6817). You will now see fsjames.com as your start page and connect to a Telus fiber backbone. It is faster and unaffected by the weather. You also gain access to our public [FILE SERVER](#), online [HELP](#) with [downloadable pdf](#) files you can print out, and businesses gain access to complimentary listings on our [online directory](#).

For everyone, the world of wireless at home will be available rapidly, freeing up your phone line and offering unlimited access at a low rate. Broadband access will also be available at home!

**DIALUP ACCESS WILL BE LIMITED:** until loads are balanced we will probably see a few busy signals. This will change as people move to our new wireless offering. Installations begin after March 15<sup>th</sup>. You can sign up by [clicking here](#).

**PHONE LINES UPGRADED:** Telus has performed a LOT of work in the Fort after massive pestering by our users. A problem affecting 25% of Sowchea Bay was fixed. A data problem on T2s first dial-in bank was fixed that caused odd disconnects. Some lines in town were tested and repaired. They are not about to do more unless you pay extra for data access. Telus is only required to deliver VOICE for your basic phone rate and no more. If you hear noise and crackling on your phone line then call them, not us. If not, turn your modem down to 14.4 and if all your problems go away that's what you're stuck with. You can buy a data grade connection (1-888-811-2323) from Telus or you can go Max wireless.

**SOWCHEA BAY DIALUP WILL BE BACK:** our 996-7025 dial-up bank will be restored by March 1<sup>st</sup>. Do not use it if you live in town, they are slower old fashioned connections for backup only. If you want we you can arrange for a dedicated dial-in port with us for \$49.95 a month, but you will have to install your own line at our office thru Telus.

**REGARDING BOREALIS:** all links to Borealis have been severed. After Feb.22<sup>nd</sup> your local provider is Max Internet and payments are due to us. Do not pay Borealis bills, bring them into the office. If you are a credit card payer, CANCEL it. If you have bank debits, STOP THEM. You may arrange your method of payment when you renew. MAX will honor any cnet accounts already pre-paid for their term.

**INTERNET FOR ALL FORT SAINT JAMES: MAX-IT**